

RETURN OF GOODS FORM

In the case of distance contracts, the consumer is entitled to withdraw from the contract within 30 days from receipt of goods without having to state a reason for his or her decision. The only cost that the consumer will bear in relation to the withdrawal from the contract is the direct cost for returning the goods. Please send us a written statement about your intention to return the goods via e-mail to zc@zlatarnacelje.si. The consumer must return the goods within 30 days of reporting his or her intention of withdrawal. The company must reimburse all payments received from the consumer without undue delay and in any event not later than 14 days from the day on which the company is informed of the consumer's decision to withdraw from the contract.

Order number: _____

Date of order: ____ . ____ . _____

Date of receipt of goods: ____ . ____ . _____

Customer info:

Name and surname: _____

Address: _____

Phone number: _____

E-mail: _____

ITEMS

	CODE	NAME	QUANTITY	
1				
2				
3				
4				
5				

TYPE OF RETURN

<input type="checkbox"/>	Return of goods	(Withdrawal from contract)	Your account number: _____
<input type="checkbox"/>	Item exchange	Describe in 'Remarks'	_____
<input type="checkbox"/>	Other	Describe in 'Remarks'	_____

In the case of a return, notify us about your intention to our e-mail address: zc@zlatarnacelje.si within 30 days from receipt of consignment and send the item to our address (Zlatarna Celje, d.o.o., Kersnikova 19, 3000 Celje) within 30 days of informing us about your intention. The item must be returned in its original state. The item must be unused, undamaged and in the same quantity.

Remarks: _____

NOTE:

- In the case of a return (withdrawal from contract) or an exchange, the buyer covers all costs of the return/exchange.
- In the case of a return (withdrawal from contract) or an exchange, the buyer must return the item in its original packaging, the item must be unused, undamaged and in the same quantity.
- If the item does not meet the terms of our return policy, we reserve the right to return the item to the customer at the customer's expense or demand compensation.
- A copy of the invoice must be enclosed with the form.

Date: _____

Signature: _____